

OUR MISSION STATEMENT:

“PASSIONATE ABOUT CELEBRATING LEARNING, ENJOYMENT AND ACHIEVEMENT FOR ALL”



Parent/Carer and Families Code of Conduct

Review Date: Summer 2026

Signed: (Head Teacher):

Alison Neale

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At Tiverton School we pride ourselves in our supportive ethos and community spirit to put our children at the heart of all we do to safeguard all our pupils and keep them from harm.

1. Purpose and Principles

At Tiverton School we believe it's important to:

- Work in partnership with parents and carers to support their child's learning and wellbeing.
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Promote respect for the culture, religion and beliefs of others and a sensitivity to the needs of others.
- We believe that everyone has a right to feel safe, valued and confident in a learning environment which promotes health and well-being

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our behaviour policy).

This code of conduct aims to help the school work together with parents and families by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

2. Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school; Learn, Enjoy, Achieve, Celebrate
- Work together with staff in the best interests of our pupils

- Treat all members of the school community with respect – setting a good example with interactions and behaviour
- Seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern
- Seek advice from school staff if they have concerns about another child's behaviour at school or on transport and not go directly to the child's parent

3. Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms. 'Think before you post' We ask that social media, whether public or private, should not be used to fuel campaigns and voice complaints against the school, school staff, parents or children.
- Use of physical punishment against your child while on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than assistance dogs)

4. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Invite the parent in to school to meet with a senior member of staff or the headteacher
- Send a warning letter to the parent
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from The local authority's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site
- Where appropriate, arrangements for pupils to be dropped off and collected from the school gate will be clarified

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.

The headteacher will consult the chair of governors before banning a parent from the school site.